

**Primary Health Care - Extended Service Code Definitions**

96002	<b>CASE CONFERENCE</b>	Meeting with members of the health care team, representatives of other agencies involved in the management of the patient, to plan and coordinate activities and services and to share information necessary to meet the patient's needs/goals and expected outcomes.
96003	<b>CRISIS COUNSELING</b>	Issue- or incident-specific counseling session with a patient, resulting from self, physician, health or non-health professional referral.
96004	<b>SHORT-TERM COUNSELING</b>	A counseling session with a patient resulting from self, physician, health or non-health professional referral.
96005	<b>GROUP COUNSELING/FACILITATION</b>	Leading/facilitating patient counseling session(s) to provide education and support related to specific conditions, ailments, and/or diagnoses. This would include session planning and preparation of materials for the group session(s).
96007	<b>TELEPHONE CONTACT WITH PROFESSIONAL CARE PROVIDER</b>	Telephone contact to exchange information about a patient between service providers. Includes a verbal or written follow up communication with the referring service provider (e.g. social worker, home care, etc.).
96008	<b>FORMAL CASE MANAGEMENT</b>	Multiple telephone calls to develop a comprehensive service plan, link the patient to the required services, coordinate and maintain links with formal (health or non-health professionals or agencies) resources/services/supports external to the patient's environment, and evaluate services provided. May include activities such as searching for appropriate resources and negotiating with potential providers (e.g. probation officers, child and family services, social assistance, education, housing, etc.).
96009	<b>INFORMAL CASE MANAGEMENT</b>	Multiple telephone calls to develop a comprehensive service plan, link the patient to the required services, coordinate and maintain links with informal (i.e. family, friends, or non-professional care providers) resources/services/supports within the patient's environment, and evaluate services provided.
96010	<b>CASE REVIEW – DURING OFFICE HOURS</b>	Research time/documentation review of specific case – during scheduled office hours.

- 96011      **CASE REVIEW – AFTER OFFICE HOURS**
- Research time/documentation review of specific case – after scheduled office hours.
- 96012      **SYRINGING - EAR**
- Irrigation of the external auditory meatus.
- 96013      **SUTURE REMOVAL**
- Removal of sutures, staples, clips, etc..
- 96014      **DRESSING CHANGE**
- Replacement of bandage/dressing.
- 96016      **TELEPHONE CONTACT – NEW PROBLEM**
- Telephone contact with a patient to evaluate the patient's condition, problem or functional status to establish a diagnosis, and/or identify treatment, rehabilitation, or counseling measures. Also includes, where applicable, ordering diagnostic investigations and counseling the patient.
- 96018      **COMMUNICABLE DISEASE FOLLOWUP**
- Evaluation of a patient's condition, related to a previously diagnosed communicable disease, and/or monitoring of a patient's response to an existing treatment/rehabilitation plan. Also includes, where applicable, ordering diagnostic investigations, reviewing results, prescribing medications, counseling the patient, coordinating care with other providers or agencies, etc..
- 96019      **PRESCRIPTION – INITIAL ORDER BY TELEPHONE**
- Telephone call to order a new prescription for a patient, including communication of the directions and/or instructions for the preparation, dispensing, fabrication, or implementation of pharmacological agents.
- 96020      **TELEPHONE CONTACT – FOLLOW UP**
- Telephone contact with a patient to monitor the patient's response to an existing treatment/rehabilitation/counseling plan. Also includes, where applicable, ordering diagnostic investigations, reviewing results, prescribing medications, counseling patient, etc..
- 96021      **PRESCRIPTION – RENEWAL BY TELEPHONE**
- Telephone call to renew the directions and/or instructions for the preparation, dispensing, fabrication, or implementation of pharmacological agents.

**96022 FAMILY CONFERENCE – DURING OFFICE HOURS**

A conference during scheduled office hours with the patient's family/friend during which patient needs are identified (based on previous assessment findings), and strategies are developed to ensure that needs are addressed and expected outcomes will be met. This intervention includes activities such as goal setting and designing resources and services that are required.

**96023 FAMILY CONFERENCE – AFTER OFFICE HOURS**

A conference after scheduled office hours with the patient's family/friend during which patient needs are identified (based on previous assessment findings) and strategies are developed to ensure that needs are addressed and expected outcomes will be met. This intervention includes activities such as goal setting and designing resources and services that are required.

**96025 TELEPHONE CONTACT WITH PATIENT FAMILY/FRIEND**

A single telephone call to a patient's family/friend during which patient needs are identified (based on previous assessment findings) and strategies are developed to ensure that needs are addressed and expected outcomes will be met. This intervention includes activities such as goal setting and designing resources and services that are required.

**96026 EDUCATION – RELATED TO SPECIFIC DIAGNOSIS/CONDITION**

Information provided in a structured format, to enhance knowledge and skill that directly or indirectly assists the patient/family to understand, monitor and manage their condition/impairment. Includes, where applicable, provision of educational materials such as pamphlets, tapes, books and videos.

**96027 EDUCATION – HEALTH PROMOTION/DISEASE PREVENTION**

Information provided in a structured format, to enhance knowledge and skill that directly or indirectly promote health or influence changes in unhealthy life styles. Includes, where applicable, provision of educational materials such as pamphlets, tapes, books and videos (e.g. exercise, nutrition, hygiene, STD education).

**96029 EDUCATION – FAMILY PLANNING**

Information about contraception provided in a structured format, to enhance knowledge and skill that directly or indirectly promotes health or influences changes in unhealthy life styles. Includes, where applicable, provision of educational materials such as pamphlets, tapes, books and videos.

**96030 EDUCATION – SMOKING**

Therapeutic communication, provided to or on behalf of a patient, to identify and evaluate, introduce and/or eliminate, reinforce and/or reduce certain attitudes on the part of the patient regarding health risks due to smoking/tobacco use and their potential effect on health status, which could alter attitudes and in turn change/modify behavior.

**96031 EDUCATION – SUBSTANCE ABUSE**

Therapeutic communication, provided to or on behalf of a patient, to identify and evaluate, introduce and/or eliminate, reinforce and/or reduce certain attitudes on the part of the patient regarding health risks due to drug use/abuse or alcohol consumption and their potential effect on health status, which could alter attitudes and in turn change/modify behavior.

**96032 EDUCATION – HEALTH RISK (NEC)**

Therapeutic communication, provided to or on behalf of a patient, to identify and evaluate, introduce and/or eliminate, reinforce and/or reduce certain attitudes on the part of the patient regarding health risks and their potential effect on health status, which could alter attitudes and in turn change/modify behavior.

**96034 EDUCATION – PARENTING**

Information to improve parenting skills provided in a structured format, to enhance knowledge and skill that directly or indirectly promote health or influence changes in unhealthy life styles. Includes, where applicable, provision of educational materials such as pamphlets, tapes, books and videos.

**96035 EDUCATION – HOME ENVIRONMENT**

Information about accident prevention in the home provided in a structured format, to enhance knowledge and skill that directly or indirectly promote health or influence changes in unhealthy life styles. Includes, where applicable, provision of educational materials such as pamphlets, tapes, books and videos (e.g. poisoning, falls, suffocation, etc.).

**96036 ENVIRONMENTAL ASSESSMENT – PATIENT'S RESIDENCE**

Assessment of a patient's home, school, work or recreational site to determine general accessibility, and the patient's ability to function within that environment.

**96037 EDUCATION – ENVIRONMENTAL ISSUES**

Therapeutic communication, provided to or on behalf of a patient, to identify and evaluate, introduce and/or eliminate, reinforce and/or reduce certain attitudes on the part of the patient regarding health risks related to environmental risk/injury and their potential effect on health status, which could alter attitudes and in turn change/modify behavior.

**96039 EDUCATION – OCCUPATIONAL HEALTH AND SAFETY**

Therapeutic communication, provided to or on behalf of a patient, to identify and evaluate, introduce and/or eliminate, reinforce and/or reduce certain attitudes on the part of the patient regarding health risks related to occupational risk/injury and their potential effect on health status, which could alter attitudes and in turn change/modify behavior.

- 96041 ROUTINE PERIODIC MEDICAL CHECK UP**
- General health examinations performed on a regular routine basis to verify the general condition of patient, where no existing condition/ailment exist. It is normally done as a preventative measure, and may include a history (medical/social), recording of weight/height, blood pressure, general physical examination, patient counseling, ordering laboratory investigations, etc.
- 96043 ROUTINE HEALTH HISTORY – NEW PATIENT**
- Recording the medical/social history of a new patient where no existing condition/ailment exists.
- 96044 EDUCATION – NUTRITION**
- Therapeutic communication, provided to or on behalf of a patient, to enhance knowledge and skill that directly or indirectly promote nutritional health status or influence changes in unhealthy lifestyles that impact on nutritional status for the specific patient. Includes, where applicable, provision of educational materials such as pamphlets, tapes, books and videos that pertain specifically to nutrition.
- 96045 BODY COMPOSITION ASSESSMENT**
- Bioelectrical Impedance Analysis and/or anthropometric assessment (multiple site skinfolds and circumferences).
- 96047 TRIAGE**
- Sorting patients according to acuity and urgency level, processing them into appropriate treatment areas and prioritizing for therapeutic interventions.
- 96049 PATIENT ASSESSMENT**
- Evaluation of a patient's physical or psycho-social condition, problem or functional status to establish a diagnosis, and/or identify treatment or rehabilitation measures, and/or monitor a patient's response to an existing treatment/rehabilitation plan. Also includes, where applicable, ordering diagnostic investigations, reviewing results, prescribing medications, counseling patient, coordinating care with other providers or agencies, etc..
- 96051 COMPLETION OF FORMS – NO REIMBURSEMENT**
- Completion of all relevant documentation/forms, where there is no reimbursement from third party or direct billing, required as a result of a specific incident, or to obtain patient consent.
- 96057 REFERRAL TO NON-HEALTH SERVICE PROVIDER**
- Directing the patient/family to another non-health resource, agency, service or support necessary to meet the patient's goals and expected outcomes. Patient/family may be referred for a specific service, a general opinion, or for other reasons (including justice, child and family services, social assistance, housing, etc.).

- 96058      **EYE EXAMINATION**
- General eye examinations performed on a regular routine basis to verify the general condition of patient, where no existing condition/ailment exists. It is normally done as a preventative measure.
- 96059      **STUDY RELATED PATIENT CONTACT**
- Patient contact, in person, or by telephone or other media, for the purposes of direct patient care related to the patient's participation in a clinical study. This involves conducting protocol-specific study visits which include, but are not limited to: obtaining medical histories; taking vital signs; venepuncture; collection of lab specimens; taking body measurements; administering study medication (oral or injection); assessing health status; and responding to adverse events.
- 96060      **STUDY RELATED CASE MANAGEMENT**
- Indirect patient care and administration related to the patient's participation in a clinical study. This includes, but is not limited to, initial preparation of lab specimens, completion of all relevant charts and documentation/forms, obtaining informed consents, enrolling patients, communicating with relevant health and non-health professionals, monitoring compliance with protocols, and assessing when discontinuation or intervention outside the protocol is required.
- Extended Service Codes 96061 through 96078, inclusive, were cancelled on January 31, 2004.**
- 96079      **PATIENT CONTACT FOR ADVERSE EVENT FOLLOWING IMMUNIZATION**
- Requirement for reporting of an adverse event associated with immunization.
- 96080      **IMMUNIZATION – NOS (NOT OTHERWISE SPECIFIED)**
- Inoculation against an organism/disease where further information is unnecessary, unspecified, or unavailable from the clinical documentation.
- 96081      **DRUG USAGE INTERVENTIONS**
- The identification of a patient's drug-related problems and recommendations for their resolution (i.e. inappropriate dosing, drug level monitoring, drug interactions, treatment of adverse drug reactions).
- 96082      **DRUG WORK-UP**
- The completion of a patient's drug history during a structured interview and through chart and PharmaNet searches (upon obtaining patient consent).
- 96083      **DRUG THERAPY MONITORING**
- The regular monitoring of a patient's medication adherence and drug toxicity through structured interviews, especially for patients with complex drug regimens.

- 96084 DRUG THERAPY COORDINATION**
- Liaising with community and hospital pharmacies in an effort to provide seamless care for a patient (i.e. coordinating refills, obtaining prescriptions, providing up to date information on the patient's current drug therapy, dispensing medication, obtaining approval for medications).
- 96085 DRUG INFORMATION**
- Answering patient-specific drug information questions from PCDP health care professionals and patients (i.e. dosing, adverse effects, drug interactions, suggestions for therapy).
- 96086 DRUG THERAPY COUNSELING**
- Counseling a patient on the appropriate use of the patient's medication(s), adverse effects, and monitoring, via a structured interview (i.e. provision of drug information sheets, setting up weekly dosettes, setting up medication timers).
- 96090 PRIMARY CARE REGISTRATION**
- Registration of a patient in the Primary Care Demonstration Project.
- 96091 PRIMARY CARE DE-REGISTRATION**
- De-registration of a patient in the Primary Care Demonstration Project.
- 96092 PRIMARY CARE REGISTRATION OVERRIDE**
- Request to override the registration of a patient in the Primary Care Demonstration Project.
- 96093 PRIMARY CARE DE-REGISTRATION OVERRIDE**
- Request to override the de-registration of a patient in the Primary Care Demonstration Project.