

Addendum to Newsletter 02-02

Certificates of Training for Patients with Diabetes

The ministry's Provincial Diabetes Coordinator and Pharmacare, in consultation with Diabetic Education Centres, have simplified the paperwork involved in patient certification.

Under the new process, beginning in mid-April, the patient's proof of certification will consist of a wallet card bearing the patient's name, PHN and date of certification.

Important: To be eligible for any reimbursement of eligible costs *and for eligible costs to count towards the patient's deductible or annual maximum payable*, certificate information must be entered on PharmaNet before strips are dispensed. Pharmacare cannot provide retroactive coverage.

Entry of certificate data into PharmaNet normally occurs within 24 hours of the certificate being issued and Diabetic Education Centres will advise patients to allow 24 hours before making their first monitoring strip purchase.

If, when a patient arrives at the pharmacy, their certificate information is not on PharmaNet but they have the wallet card certificate with them, contact the PharmaNet Help Desk. A Help Desk representative will ask you to fax a copy of the front face of the card to the HelpDesk and will ensure that the information is entered into PharmaNet immediately.



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