

Fair PharmaCare Administrative Reviews

Under certain circumstances, through its Administrative Review process, PharmaCare may agree to:

- base your Fair PharmaCare financial assistance for 2004 on more recent income information; or
- waive the inclusion of the net income of your spouse; or,
- apply a dependent's drug costs towards your deductible if you are a separated, custodial parent or a legal guardian.

Decrease in family net income of more than 10%

Fair PharmaCare financial assistance for 2004 is based on your 2002 family net income. If you have experienced a decrease in net income of 10% or more since 2002, you may request that PharmaCare consider more recent income information.

Joint custody

Dependent children are normally registered as part of the family of the parent on whose Medical Service Plan contract the child is included. However, if you are a separated spouse, you may submit a request that the child's drug costs be applied toward your deductible if you have greater than 50% custody of the child.

Non-parental custody

If you are the legal guardian of a child, you may submit an appeal to have the child's drug costs applied towards your deductible if you can provide acceptable supporting documentation to substantiate the claim.

Families in which one spouse is a resident of a long-term care facility

Normally, the income of both spouses is included when calculating Fair PharmaCare assistance. However, if you are facing significant financial difficulty because your spouse is a resident in a long-term care facility, you may request that PharmaCare waive inclusion of your spouse's income when calculating your Fair PharmaCare assistance.

New residents of Canada

If you have recently moved to Canada and have not filed an income tax return with the Canada Customs and Revenue Agency for the relevant tax year (2002), PharmaCare may accept alternate proof of income or information from a more recent tax year.

PharmaCare Administrative Review contact information

For additional information on Administrative Reviews:

- Visit the PharmaCare Web site at www.healthservices.gov.bc.ca/pharme.
- Contact the Fair PharmaCare Registration Desk at 1-800-387-4977
(Monday to Friday, from 8 a.m. to 8 p.m., or Saturday and Sunday, from 8 a.m. to 4 p.m.)