

Pharmacare on the Move



Pharmacare Operations and the PharmaNet HelpDesk are moving to the main Ministry of Health Services/Health Planning location in Victoria, the Richard Blanshard Building.

The move will take place between August 17 and 18, 2002.

During the move:

- The **Pharmacare Information Line (IVR)** will be unavailable during the morning hours of Sunday, August 18th.
- Special Authority fax lines** will operate with minimal interruption.
- PharmaNet HelpDesk** will remain in service throughout the move.
- Public information lines** will remain in service throughout the move.
- PharmaNet connections** will not be affected.
- All other services** will continue without interruption.
- The Pharmacare **mailing address** and the **contact numbers** used by the public and by pharmacies are not affected by the move.

During the brief interruption of Pharmacare Information Line service, please feel free to call the HelpDesk. HelpDesk CSRs will be pleased to provide information regarding Special Authorities, Blood Glucose Monitoring Certificates, etc., until service is restored.

We look forward to serving you from our new location as of August 19, 2002.