

PharmaNet Bulletin

PLEASE INSERT IN YOUR PHARMACARE/PHARMANET POLICIES & PROCEDURES MANUAL

Prescription Reversals

Extension of PharmaNet reversal period from 91 days to 120 days

Effective August 15, 2002

PharmaNet has been modified to allow the reversal of a prescription up to 120 days after the original dispensing date if:

- a prescription was dispensed but the quantity was later changed
- the claim involved a data entry error
- the claim encountered a network problem.

If your software permits backdating, you can also correct prescriptions submitted under an incorrect PHN up to 120 days after the original dispensing date. To do so, reverse the claim using the incorrect PHN and then resubmit it using the correct PHN. If your software does not permit backdating, you must contact the College of Pharmacists of British Columbia (CPBC) for correction.

Important: This extension does not affect the following requirement of the CPBC:

- Claims for medications not picked up must be reversed and the medication returned to stock within 30 days of the dispensing date.

To request a reversal of a prescription after 121 days, please contact the CPBC and provide the prescription date, the patient's PHN, the prescription number (or transaction number) and the reason for the request.

For detailed information on prescription reversals, please refer to *Section 2.8* of your *Pharmacare/PharmaNet Policies and Procedures* manual.